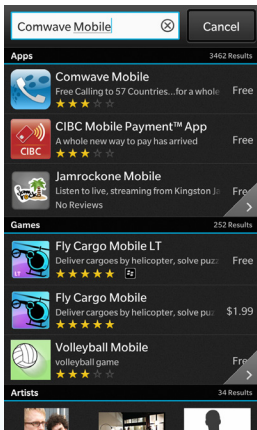


# Setting up your Comwave Mobile App

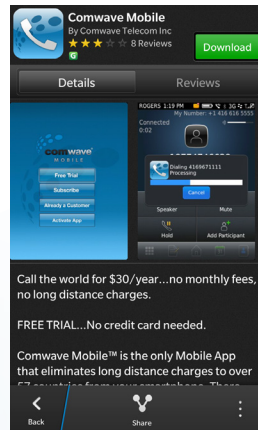
## Step 1:

Search “Comwave Mobile” and click on the App.



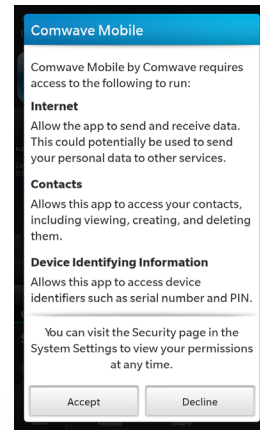
## Step 2:

Click **Download**. Disregard the \$30 per year fee. This does not apply to existing Comwave Customers.



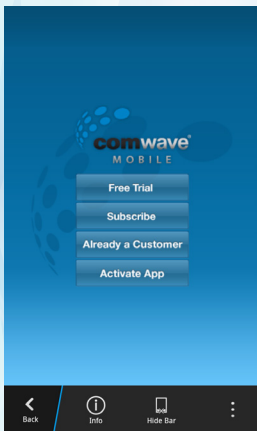
## Step 3:

Click **Accept** to download the App. The App requires Internet and takes up very minimal data. The *Contacts* will allow you to make calls directly from your address book.



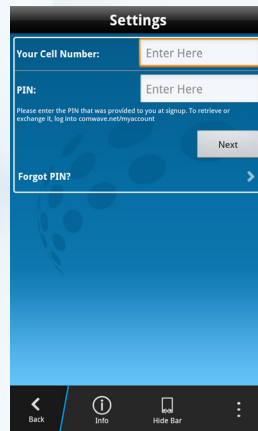
## Step 4:

Click **Already a Customer**.



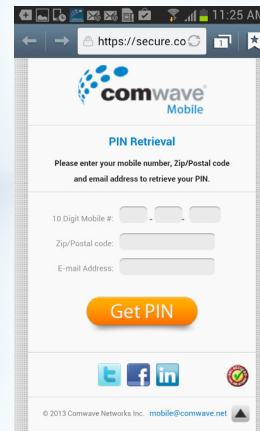
## Step 5:

Enter your Mobile Phone Number and click **Forgot PIN**. (Click **Get Pin** if you are using an iPhone)



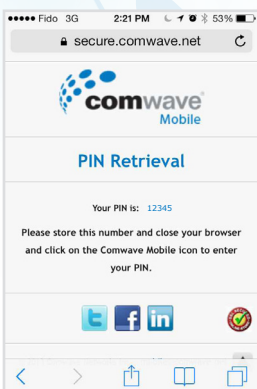
## Step 6:

**PIN Retrieval Window.** Enter your Mobile Phone Number with Area Code, your Postal Code / Zip Code, your Email Address and click **Get PIN**.



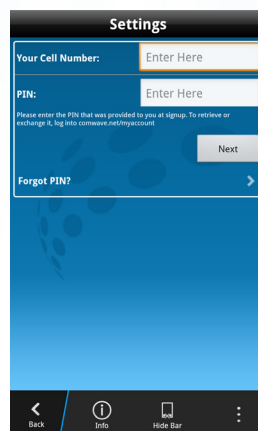
## Step 7:

Your **PIN** number will appear.



## Step 8:

Go back to the original **Settings** window and enter your PIN number, then click **Next**.



## Step 9:

**Dial** by searching a contact in your address book or dial directly as follows.



- To dial within North America: Dial 1 + Area Code + Telephone number and click **Call**.
- To dial overseas: Dial 011 + Country Code + City Code + Telephone number and click **Call**.

Wait for the call to process and expect a call back on your phone. **Answer the call** and wait. You will hear a ring like a normal call before the other party answers.