



comwave[®]

Internet



Installation Guide

Package Contents

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COMWAVE SR350N
INTERNET MODEM



ETHERNET CABLE



POWER ADAPTER
OUTPUT: 12V



TELEPHONE CORD



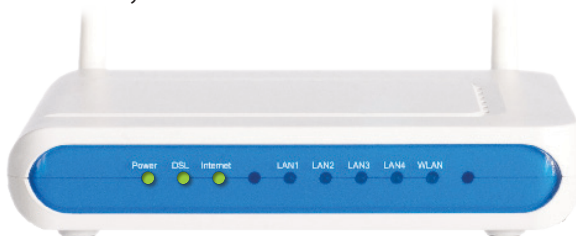
2 x INTERNET FILTER



- ① **DSL** Used to connect your Internet Modem to your Internet Line using the Telephone Cord supplied.
- ② **LAN** Used to connect to your computer using the Ethernet Cable supplied.
- ③ **DC 12V** Used to connect to a power source using the Power Adapter supplied.

LED Light Indicators

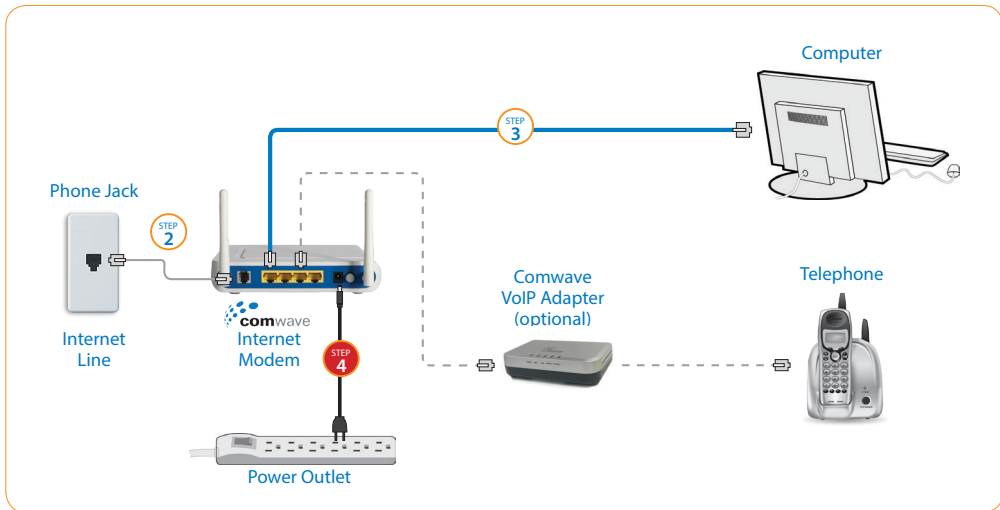
LED lights on the front panel of the DSL Modem can assist you in better understanding the current state of your Comwave DSL Modem:



	POWER	DSL	INTERNET	LAN 1-4	WLAN
DSL Sync Acquired and Modem Authenticated	●	●	●	○	○
No Sync to DSL Line	●	○	○	○	○
DSL Sync in progress	●	*	○	○	○
Modem Authentication in Progress	●	●	*	○	○
Modem Authentication / IP Failure	●	●	○	○	○
LAN Device on Network Connected	●	●	●	●	○
Wi-Fi enabled on Modem	●	●	●	●	●
PC / Network Activity / Data Transfer	●	●	●/*	●/*	●/*

● On * Blinking ○ Off

Installation



Continue to [step 1](#)



step 1

To begin installation, shut down your computer.

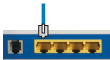


step 2

Connect the supplied Telephone Cord from your phone jack on the wall to the Comwave Internet Modem.



step 3



Connect the supplied Ethernet Cable from the LAN port of the Comwave Internet Modem to your computer.

step 4

Connect the Internet Modem to a power outlet
Note: Please **wait 3 minutes** before continuing to the next step.

step 5

Start your computer.

step 6

You should be able to browse the internet instantly.

Can't access the Internet?

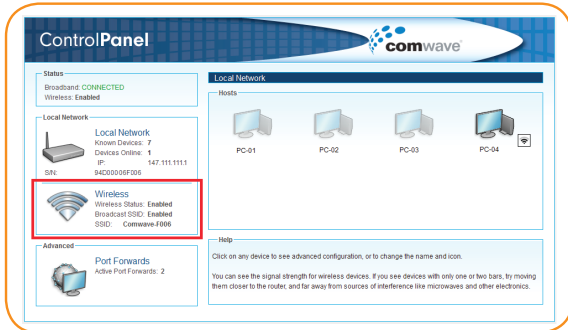
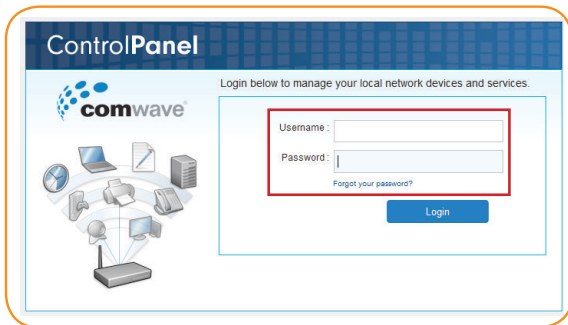
- 1 Unplug the power to your Comwave Internet Modem and shut down your computer.
- 2 Wait 30 seconds and then plug your Modem's Power Cord back into the power outlet. Wait 3 minutes for your Modem to sync back with Comwave's network.
- 3 Wait for the lights on your Comwave Modem to become solid green (Power, DSL and Internet)
- 4 Restart your computer
- 5 Open your browser and start surfing the web
- 6 Still unable to surf the internet? Call us at 1-866-210-9149

We'll get you back up online!

Wi-Fi Settings

Your Modem is already Wi-Fi enabled by Comwave. We **do not** recommend making any changes to the default settings. Only **advanced** users should attempt to make changes or shut off the Wi-Fi settings by following the steps below.

- step 1** Ensure your PC is directly connected to your Internet Modem before you begin.
- step 2** Open your Internet browser and type `http://192.168.17.1` in the address bar.
- step 3** Enter your **Username** and **Password**. This was provided in your Welcome Letter by email. Click "Login" to proceed.
- step 4** Click on **Wireless** in the Local Network menu box on the left of the Control Panel.



step
5

You may now make the following changes:

- Disable your Wi-Fi
- Change your SSID*
- Change your Security Type
- Choose your Wireless Key

step
6

Click **Save**.

The screenshot shows the Comwave ControlPanel interface. The main title is "ControlPanel" with the Comwave logo. The interface is divided into several sections:

- Status:** Broadband: CONNECTED, Wireless: Enabled. A yellow warning icon indicates "You have unsaved changes." A red box highlights the "Save" button.
- Local Network:** Local Network, Known Devices: 7, Devices Online: 0, IP: 147.111.111.1, SN: 94C00006F006.
- Wireless:** Wireless Status: Enabled, Broadcast SSID: Enabled, SSID: Comwave-F006. A red box highlights the "Wireless Interface" section, which includes:
 - Enabled:
 - SSID: Comwave-F006
 - Broadcast SSID:
 - Security Type: WPA2 (selected), with options for WPA2 (most secure, recommended) and None (no security enabled, not recommended).
 - Key: [text input], with a "Revert Change" link.
 - Generate Wireless Key button.
- Advanced:** Port Forwards, Active Port Forwards: 2.
- Help:** WPA2 is recommended for security, however not all consumer devices support WPA2. If the customer is having difficulty connecting client devices, try using WPA or WEP. Use this page to configure your wifi network. The SSID is the name of your WiFi network, and you can choose to broadcast it using the "Broadcast SSID" option. Securing your WiFi network is highly recommended, simply choose a security key and type. WPA2 is the strongest, but some consumer devices might not support it. If you have difficulty connecting devices on WiFi, you can try WPA or WEP as an alternative.

*SSID (Service Set Identifier) is the name of your Wireless Network

SR350N

Have more questions?
Let us help 1-866-210-9149