comwave®

Internet

Installation Guide

Package Contents

COMWAVE SR35ON INTERNET MODEM

ETHERNET CABLE

POWER ADAPTER OUTPUT: 12V

TELEPHONE CORD

2 x INTERNET FILTER

① **DSL** Used to connect your Internet Modem to your Internet Line using the Telephone Cord supplied.

② **LAN** Used to connect to your computer using the Ethernet Cable supplied.

③ **DC 12V** Used to connect to a power source using the Power Adapter supplied.
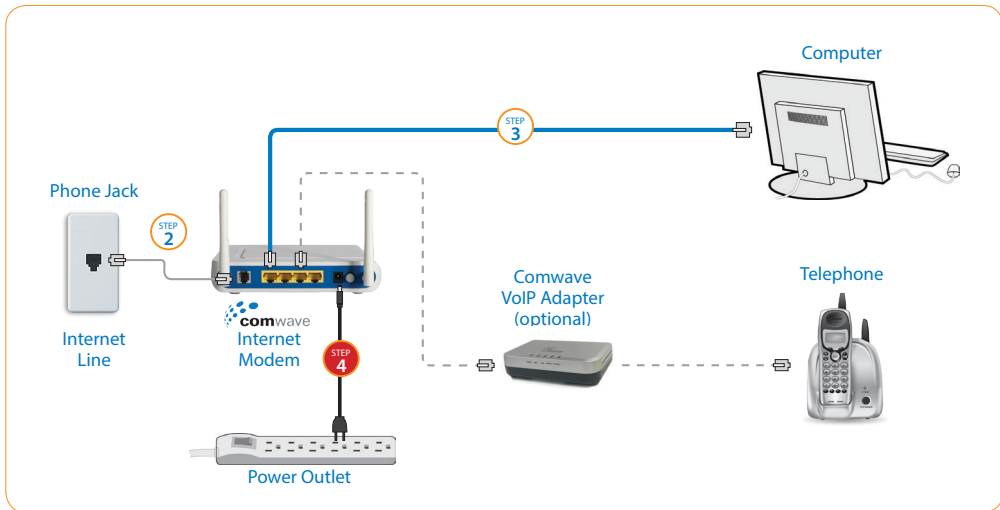
LED Light Indicators

LED lights on the front panel of the DSL Modem can assist you in better understanding the current state of your Comwave DSL Modem:
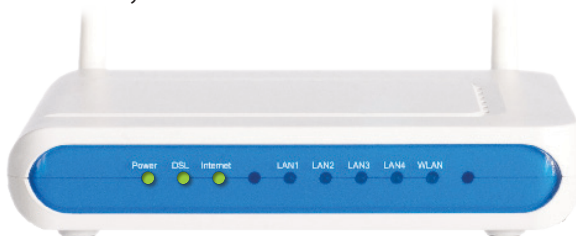
	POWER	DSL	INTERNET	LAN 1-4	WLAN
DSL Sync Acquired and Modem Authenticated	●	●	●	○	○
No Sync to DSL Line	●	○	○	○	○
DSL Sync in progress	●	✳	○	○	○
Modem Authentication in Progress	●	●	✳	○	○
Modem Authentication / IP Failure	●	●	○	○	○
LAN Device on Network Connected	●	●	●	●	○
Wi-Fi enabled on Modem	●	●	●	●	●
PC / Network Activity / Data Transfer	●	●	● /✳	● /✳	● /✳

● On   ✳ Blinking   ○ Off

Installation

Computer

STEP 3

Phone Jack

STEP 2

Internet Line

comwave
Internet Modem

STEP 4

Comwave VoIP Adapter (optional)

Telephone

Power Outlet

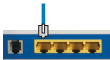**step 1** To begin installation, shut down your computer.

step 2 Connect the supplied Telephone Cord from your phone jack on the wall to the Comwave Internet Modem.

step 3 Connect the supplied Ethernet Cable from the LAN port of the Comwave Internet Modem to your computer.

step 4 Connect the Internet Modem to a power outlet
Note: Please **wait 3 minutes** before continuing to the next step.

step 5 Start your computer.

step 6 You should be able to browse the internet instantly.

Can't access the Internet?

1 Unplug the power to your Comwave Internet Modem and shut down your computer.

2 Wait 30 seconds and then plug your Modem's Power Cord back into the power outlet. Wait 3 minutes for your Modem to sync back with Comwave's network.

3 Wait for the lights on your Comwave Modem to become solid green (Power, DSL and Internet)

4 Restart your computer

5 Open your browser and start surfing the web

6 Still unable to surf the internet? Call us at 1-866-210-9149

We'll get you back up online!

Wi-Fi Settings

Your Modem is already Wi-Fi enabled by Comwave. We **do not** recommend making any changes to the default settings. Only **advanced** users should attempt to make changes or shut off the Wi-Fi settings by following the steps below.

step 1 Ensure your PC is directly connected to your Internet Modem before you begin.

step 2 Open your Internet browser and type http://192.168.17.1 in the address bar.

step 3 Enter your Username and Password. This was provided in your Welcome Letter by email. Click "Login" to proceed.

step 4 Click on Wireless in the Local Network menu box on the left of the Control Panel.
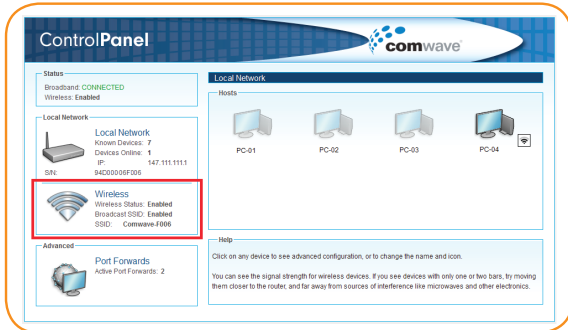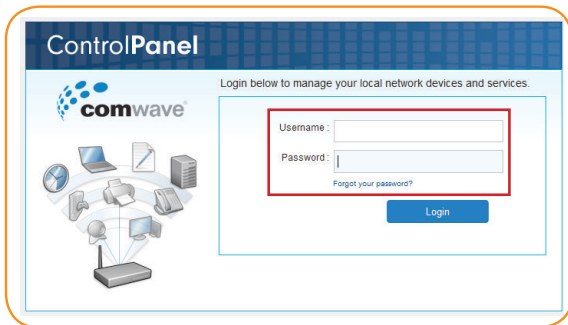
step 5
You may now make the following changes:

- Disable your Wi-Fi
- Change your SSID*
- Change your Security Type
- Choose your Wireless Key

step 6
Click Save.

*SSID (Service Set Identifier) is the name of your Wireless Network

SR350N