



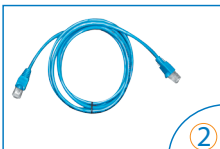
Quick Start Guide

Comwave Home Phone Adapter

Package Contents



①



②



③

- ① Grandstream HT496 Home Phone Adapter
- ② Ethernet Cable
- ③ Power Adapter Output: 5V

Note: This power adapter is universal and can function in most countries.

Home Phone Adapter



① PHONE 1

Used to connect to your telephone handset, using your existing telephone cord. A telephone number will be assigned to this port.

② LAN

Used to connect to your computer using an Ethernet Cable (if you are not using a wireless router).

③ WAN

Used to connect to your High Speed Internet modem using the Ethernet Cable provided in your package.

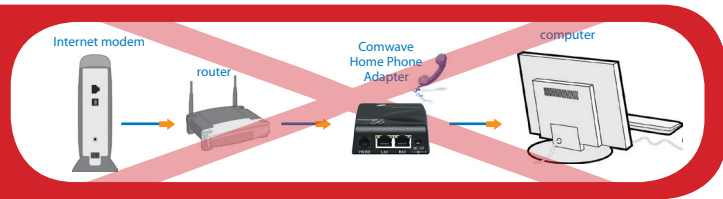
④ DC 5V

Used to connect to a power source (like a wall outlet or power bar), using the Power Adapter provided in your package.

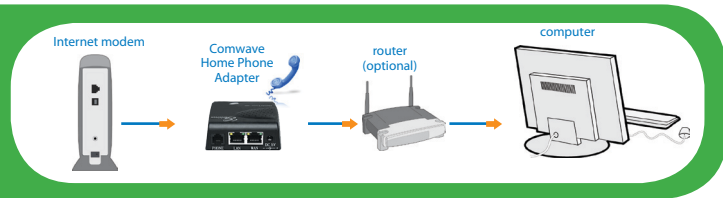
Recommended Installations

www.comwave.net/setup_video

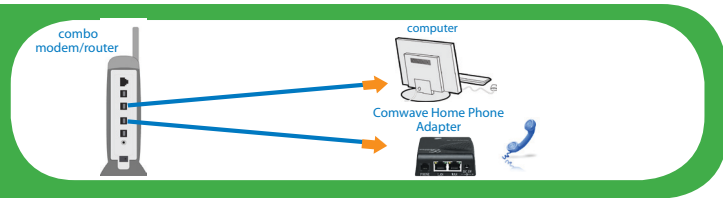
NO



YES

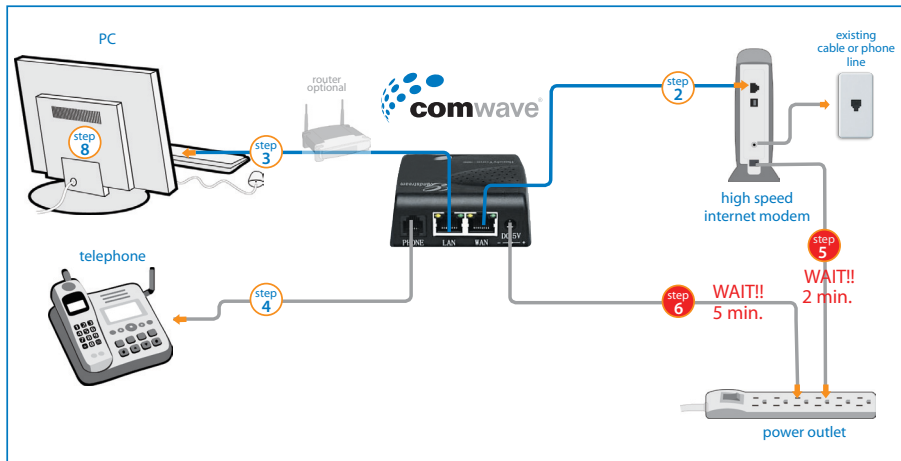


YES



Installation Diagram

www.comwave.net/setup_video



step 1

To begin installation, turn off your computer and disconnect the power adapter to your High Speed Internet modem.



Continue to

step 2

step
2

Connect an Ethernet cable from the High Speed Internet modem to the **WAN** port of the Home Phone Adapter.

step
3

Connect a second Ethernet cable from the **LAN** port of the Home Phone Adapter to your computer.

step
4

Connect your telephone handset to the **PHONE 1** port of the Home Phone Adapter.

step
5

Connect the High Speed Internet modem to a power outlet.

! **Note:** Please **wait 2 minutes** before continuing to the next step.

step
6

Connect the Home Phone Adapter to the power outlet and then the Home Phone Adapter will flash red until it has successfully connected to the Comwave Network. Do not disconnect as this could cause damage to the Adapter. Once the light has stopped flashing your phone should work. **This could take 5 minutes.**



step
7

Your phone should now work.

! **Note:** If you do not hear dial tone or are unable to make or receive calls, disconnect the power from both the modem and Home Phone Adapter **wait 1 minute**. Retry **step 5** then **step 6**. Doing so may resolve the issue quickly and prevent an unnecessary call to our Technical Services team.

step
8

Start your computer.

Features

VoiceMail

Comwave's VoiceMail stores 20 messages and allows you the flexibility of listening to your messages via phone or email.

How to access Comwave's VoiceMail

From Home:

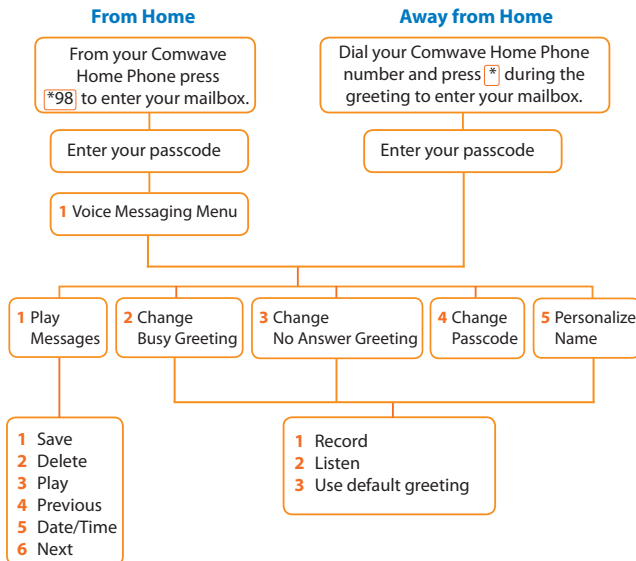
- From your Comwave Home Phone, press ***98** to enter your mailbox.

Away from Home:

- Dial your Comwave Home Phone number and press ***** during the greeting to enter your mailbox.

From your email:

- The voice messages can be automatically forwarded to your email account.
- Set up this feature by logging in to your account at www.comwave.net/myaccount.



Caller ID

Comwave's Caller ID service allows you to see the identity of the person calling you and they can see your identity when you call them.

How it works: Your telephone number and name were set when you signed up to Comwave and will appear as first-initial last-name (example: J. Smith).

Tip: If you wish, you can “hide” your ID (name and phone number) on a call-by-call basis by keying ***67** before the number being dialed.

Call Waiting

Comwave's Call Waiting service allows you to answer a second incoming call without disconnecting your original call.

How it works: To answer the second call and toggle between two callers, simply press the “Flash” or “Switch Hook” button on your telephone set.

Tip: If you subscribe to Call Waiting service and wish to engage in a phone call without being interrupted by Call Waiting, you can disable it for that call by keying ***70**, followed by the number you wish to call.

There are many more features available.

For a complete description and setup instructions, visit www.comwave.net/features

Comwave 9-1-1

Take a moment to review the **9-1-1** terms at www.comwave.net/911.

Be sure that your **9-1-1** address is up to date. Log into your account at www.comwave.net/myaccount to verify or update your **9-1-1** address.

IMPORTANT: Every time you change your billing address or travel with your Comwave Home Phone Adapter you will need to update your **9-1-1** address.

Have more questions?

Call 1-877-474-6638



HT 496-B