

WEBEX UNIFIED COMMUNICATIONS



Summer is here and as the weather gets warmer and the days get longer, Comwave is excited to share with you all of our latest updates. We've compiled all of the most relevant news and information that can benefit our partners and customers below, so read on for everything new in the month of May.

The Comwave Webex Business Phone

Speaking with business owners every day, we know how important it is to have reliable technology available at your disposal, and how important it is to always be prepared. That's why the [Comwave Webex Business Phone](#) has helped so many business owners across Canada. As an all-in-one VoIP business phone system, with instant messaging, screen sharing and file sharing capabilities, it's the perfect collaboration tool for both internal and external use. No matter your preferred method of collaboration, the Comwave Webex Business Phone System has all the functionality you need in one system. And with over 100 lines available, and Comwave Webex accessible on any mobile, desktop or tablet device, it's always there for you and your team to collaborate and correspond at a moment's notice. Built around your business with the integration of your CRM and existing phone numbers, Comwave Webex is the perfect tool for business owners looking to improve collaboration within the office, and beyond.



Available Anytime, Any Place, Anywhere

One thing we've heard more from the businesses we work with is that they're looking for technology to bring their employees together – whether they're working from the office, from home, or on the road. That's why Comwave Webex is designed and built for a consistent experience on any computer, smartphone or tablet, with no specialized hardware required. It's also why an active employee directory, CRM integration and unlimited team messaging are included in all Comwave Webex packages, and why adding new lines with Comwave takes only a few minutes. With Comwave Webex, any member of your organization can send a message, complete a video call or work cross-functionally – using the computer, smartphone or tablet of their choice. It's business technology at its finest, perfect at powering the conversations, collaboration and new ideas that are crucial to your business, from any device at any time across the world.



Answering Every Call and Analyzing Sales Performance

Does your business struggle with missed calls? Could a small call centre ensure that every customer can reach your business promptly? The Comwave Webex's Call Centre Solution is the ideal tool to help your business. With 24/7 response capability, you'll never miss a call again, and with a virtual receptionist and interactive voice response, your callers will always be addressed promptly. The Comwave Call Centre is a fully hosted and managed turnkey solution, applicable on any device without expensive hardware, just like the Comwave Webex Business Phone. That means that it's simple to manage and scalable in minutes, so you can focus on performance improvements right away. And with call distribution and routing policies, agent productivity and management tools, and powerful reporting and dashboards available, you have the tools you need to make consistent improvements to your business.

If you're interested in evaluating or updating your current business phone system to the Comwave Webex business phone system, you can *visit the Comwave Website* or call **1-866-334-5353** to speak with a Comwave specialist.

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