



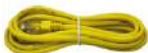
Hitron CGNM-3550 Installation Guide

Package Contents

Package Contents



HITRON CGNM-3550
INTERNET MODEM








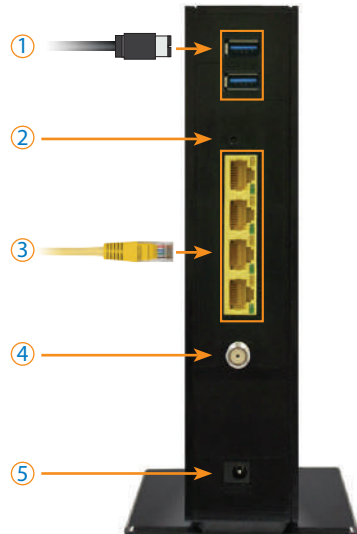
ETHERNET CABLE



POWER ADAPTER

*Items may not be
exactly as shown.*









- ① **USB**  Connect to select devices.
(Feature not supported)
- ② **Reset**  Pinhole button to turn WiFi
ON or OFF.
(Should only be used with the guidance
of a Comwave Tech Support)
- ③ **Ethernet**  Connect provided Ethernet
(1 to 4) cable to any one of the
Ethernet (LAN) ports.
- ④ **Cable**  Connect cable jack internet
line here. (Cable not provided)
- ⑤ **Power Adapter**  Connect provided Power
Adapter cable here.



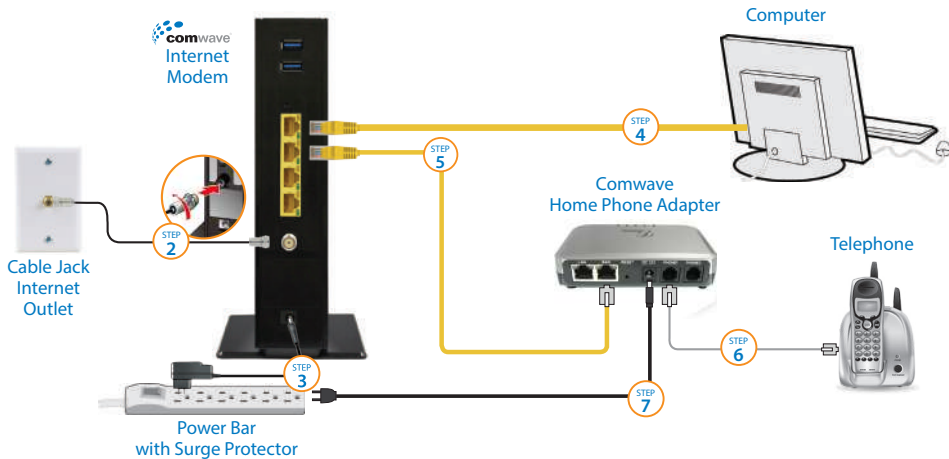
LED Light Indicators



Please follow the step-by-step instructions on the following pages.


-  **Power**
-  **Downstream (DS)**
-  **Upstream (US)**
-  **Online**
-  **LAN**
-  **Wireless (2.4GHZ)**
-  **Wireless (5GHZ)**
-  **USB**

Installation Diagram



Continue to **STEP 1**

Installation Step-by-Step

- STEP 1** To begin installation, shut down your computer.
- STEP 2** Connect the Comwave Internet Modem using the Cable Jack connection.
- STEP 3** Connect the supplied Power Adaptor to the POWER port and plug into power bar. **Note:** Wait until the  (Online) LED Light Indicator on your Comwave Internet Modem is steady green and operational. This may take up to 5 minutes.
- STEP 4** Connect the supplied Ethernet Cable from the LAN port of the Comwave Internet Modem to your computer.

Start your computer. You should be able to browse the Internet instantly.

For Home Phone Connection

- STEP 5** Connect the supplied Ethernet Cable from the LAN port of your Comwave Internet Modem to the WAN port of the Home Phone Adapter.
- STEP 6** Connect a telephone to the **PHONE 1** port on the Home Phone Adapter.
- STEP 7** Connect the Comwave Home Phone Adapter to a power outlet and wait 5 minutes for a dial tone. **DO NOT DISCONNECT POWER** as it may damage the Home Phone Adapter.

Test your phone line, you should have a dial tone and be able to make calls.

Can't Access the Internet?

- 1** Unplug the power to your Comwave Internet modem, home phone adapter and shut down your computer.
- 2** Wait 30 seconds and then plug your Comwave Internet modem's power cord back into the power outlet.
- 3** Wait until the LED light indicators on your Comwave Internet modem indicate the modem is operational. This may take up to 5 minutes.
- 4** Start your computer and plug in the home phone adaptor into a power outlet.
- 5** Open your browser and start surfing the Internet. Check for a dial tone.

WE'LL GET YOU BACK UP ONLINE!

Wi-Fi Settings



To log into your Wi-Fi, use the default login information found on the back of your modem.

Your modem comes equipped with two types of networks (SSID).

Pick the signal that is strongest on your device and the corresponding passphrase.

To change your default Wi-Fi Username and Password make sure your computer is connected via the Ethernet Cable to your Comwave Internet Modem and follow the next steps on the following page.

Advanced Wi-Fi Settings

For advanced users wishing to change their network name and/or password, follow the steps below.



STEP 1 Open your internet browser and type *http://192.168.0.1* in the address bar.

STEP 2 Enter your **Username:** "*cusadmin*" and **Password:** "*password*". Click **LOGIN** to proceed.

STEP 3 Click on the **Manage Wireless** button at the bottom right of the screen.

STEP 4 Click **Basic Settings** in the top menu to
a. Change your SSID network name
b. Change your password

STEP 5 Click **Save Changes**.

STEP 2

CGNM LOGIN

Hitron

Username:

Password:

Language:
English

Login Remember me on this computer



For further assistance, please call
416-663-9600



Hitron 3550 Installation Guide